

Ann J. Corley, MS

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Educational Preparation:

Master of Science, Counseling Psychology, Avila University, Kansas City, Missouri (2000)

Bachelor of Science, Business Administration, Iowa State University, Ames, Iowa (1978)

Franklin-Covey Facilitator Certification - The 7 Habits of Highly Effective People (2002), Building Trust (2003), and Rethinking Stress (2003)

Professional Experience:

SageWorks: Holistic Coaching and Consulting – Owner (January 2005 to present)

North Kansas City Hospital - Staff Educator and Leadership Development Coordinator (January 2003 to May 2004); Bereavement & Volunteer Coordinator – NorthCare Hospice & Palliative Care (June, 2001- to May 2003).

Longview Community College - Adjunct Faculty, Counseling Intern, Reentry Coordinator, Tutor (1998-2001)

Home Designs by Ann - Self-owned and operated interior design workroom (1990-95).

Federal Reserve Bank of Kansas City - Bank examiner and marketing analyst (1979-84).

Skill Sets

Education/Communication

Facilitated personal and organizational effectiveness workshops covering various topics related to self-awareness, character, and interpersonal communication. Provides end-of-life and grief-related educational programs and workshops to various community groups including the elderly, health care providers, medical students, professional caregivers, and the bereaved. Facilitated discussion and consensus building between diverse groups in the community covering issues of growth management, education, leadership, civic activism, and historic preservation. Reviewed member banks lending practices with regards to equal access and authored detailed technical reports for submission to regulatory agencies. Designed and wrote educational, instructional, and promotional materials for various banking services, as well as, ballot issues and political campaigns.

Leadership/Staff/Program Development

Coordinated leadership development initiative to improve leader effectiveness through delivery of competency based learning opportunities tied to measurable outcomes. Developed and delivered learning curriculum modules for healthcare staff and senior leaders addressing interpersonal competencies and emotional support skills. Provided orientation, retention, skill development, and mediation support to hospice agency staff and volunteers through workshops and coaching. Doubled existing hospice volunteer base through vigorous recruitment efforts, while expanding volunteer program to include bereavement support and teen participation. Automated and streamlined bereavement program by designing and incorporating database software, which allowed for more timely and professional communication with the bereaved. Developed college level instructional

models to address specific learning disabilities. Designed instructional materials in the areas of stress management, anticipatory grief and career exploration.

Coaching and Leading

Co-led teambuilding efforts among health staff to resolve team conflicts caused by a lack of trust, poor communication, and ineffective leadership. Coached hospital staff and senior leaders on personal effectiveness. Recruited, trained and supervised volunteer hospice staff providing office and home visit support. Recruited, trained, and supervised bereavement staff and served as practicum supervisor for bereavement interns completing post-secondary degree.

Strategic Planning

Led collaborative effort to develop strategic plan for North Kansas City Hospital's leadership development initiative. Assisted hospice management team in long-range planning, as well as, developing strategic plans for hospice volunteer and bereavement programs. Provided vital staff support in developing and implementing a quality control program for fiduciary services offered to banks. Co-led community strategic planning efforts to identify quality of life priorities/goals and implementation strategies

Community Involvement:

Chair, Lee's Summit Education Alliance (2004 to 2006). Leading a community steering committee that is currently evaluating the efficacy of establishing a community education alliance for the purposes of promoting and optimizing lifelong learning opportunities in southeast Jackson County.

Stephen Minister, Lee's Summit Christian Church (1994 to 2001). Trained and certified member of lay ministry program, which provided emotional and spiritual support to fellow church members dealing with transition and loss.

People Helping People Network (1998 to 2001). Office coordinator for grass-roots organization, which matched short and long-term needs of the local citizenry with able volunteers.

Lee's Summit: 21st Century, (1993 to 1998). Pivotal leader of a citizen based strategic planning initiative that led to successful passage of public safety, social service, human relations, and infrastructure improvements, as well as, fundamentally changing the paradigm of citizen participation in our community.

Chair, Lee's Summit, R-7, Citizen's Advisory Committee, (1996-1998). Organized and chaired a citizen based public education advisory group charged with the task of studying the effects of growth on education in our community and submitting recommendations for addressing the issue.